

SPECIAL INDUSTRY UPDATE FROM THE MINISTER FOR CORRECTIONS & CONSUMER PROTECTION

The Hon. Nick McKim MP, Minister for Corrections and Consumer Protection will be the special guest presenter at the ASIAL Breakfast Briefing to be held on Thursday 23rd February 2012 at the Hobart Function and Convention Centre.



Minister McKim will provide an update on government initiatives for the security industry and expectations of the industry moving forward.

KNOW CONSUMERS' RIGHTS – REPAIR, REPLACE, REFUND

As a business owner, did you know you must, by law, guarantee the products or services you sell? And that your customers have the right to ask for a repair, replacement or refund if the products you sell are faulty, unsafe or don't work as intended? **Mark Quinane, Acting Regional Director (Tasmania), Australian Competition & Consumer Commission** will provide an overview on consumer guarantees and what the changes mean for your business.

Date: Thursday, 23 February 2012 **Venue:** Hobart Function and Conference Centre, 1 Elizabeth Street Pier, Hobart
Time: 7.00-9.00am (7:30am) start **ASIAL Member:** \$45.00 per person **Non Member:** \$55.00 per person
Register online at www.asial.com.au or complete and return the form below:

REGISTRATION

Company: _____ Name: _____
Tel: _____ Email: _____
Attendee Name/s: _____

PAYMENT: Cheque payable to 'ASIAL' or Credit Card:



Amount: _____ Card Holder's Name: _____

Credit Card No: _____ Expiry Date: _____

Signature: _____

Please note: Written cancellation is required no later than two working days prior to the event to receive a refund. No refund will be given for cancellations received after this time.