

Organised by:



Australian Security Industry  
Association Limited

Awards Dinner to be held at the  
Park Hyatt Melbourne on Thursday 3rd May 2012

# 2012 Australian Security Industry Awards for Excellence

## Call for nominations



## PREVIOUS WINNERS

### 2010 WINNERS

In-House Security Award: *Australian Jockey Club*

Integrated Security Solution: *Pacom Systems*

Training: *British American Tobacco Australia*

Security Manager: *Alan Bolton, Kangan Institute*

Individual Achievement: *Michael van der Velde (Qantas)*

#### Highly Commended

- > Individual Achievement: *Willy Autufuga – Toll IPEC, Toll Transport Group*
- > Integrated Security Solution: *SECUREcorp – Safe City Mobile CCTV Patrols – City of Melbourne*

### 2011 WINNERS

Special Event Award: *MSS Security (150th Emirates Melbourne Cup Carnival)*

Special Project: *Strategic Protection (Perisher Snow fields).*

In-House Security Award: *Sydney Exhibition and Convention Centre*

Integrated Security Solution: *Melbourne Parks Precinct - Pacom Systems*

Training: *Central Monitoring Services*

Security Management: *Trident Security*

Individual Achievement: *Binaya Thapa (Trident Security)*

#### Highly Commended

- > Integrated Security Solution: *Chubb Fire & Security*
- > Security Management: *Warwick Brown Panthers Group*
- > Special Event or Project: *South Australia Police*
- > In House Security Team: *National Australia Bank*

# 2012 Australian Security Industry Awards for Excellence



Organised by the Australian Security Industry Association (ASIAL), the 2012 Australian Security Industry Awards for Excellence are Australia's premier security awards program.

Now in their 17th year, the awards recognise outstanding individuals and organisations within the security industry. Entries are open to both Members and Non-Members of ASIAL.

Among the many benefits of entering include:

- > An opportunity to be recognised nationally.
- > An opportunity to be profiled and to tell your story through ASIAL print and online publications
- > The opportunity for the projects, initiatives and achievements of your organisation to be presented and recognised by industry peers.
- > An independent benchmark of the quality of your work and achievements
- > Exclusive use of the winner's logo for building and promoting your brand

Entries will be shortlisted by desk audit to ensure that they adhere to criteria set out for each award category. The shortlisted nominations will then be assessed by an independent panel of judges chaired by an ASIAL representative.

Among those who have confirmed their participation on the judging panel include:

- > **Damian McMeekin** - Head of Security, ANZ.
- > **Roger Lough AM** - Dr Lough, is an independent consultant and company director specialising in technologies for defence
- > **Jenny McCauley** - Jenny is the Department of Human Services Representative on the Youth Parole Board, a Board Member of the Jesuit Social Services and Board Chairman of Hope for Cambodian Children, an Australian Charity supporting children in Cambodia impacted by the effect of AIDS.
- > **Allan Ross** – CEO, Construction and Property Services Industry Skills Council



## 2012 Australian Security Industry Awards for Excellence



### AWARD CATEGORIES

#### Individual

- > Individual Achievement – General Security
- > Individual Achievement – Technical Security
- > Individual Achievement – Security Student of the Year

#### Organisational

- > Security Management
- > In-House Security Team
- > Training
- > Integrated Security Solution (projects above \$250,000)
- > Integrated Security Solution (projects below \$250,000)
- > Special Security Event or Project

### RULES OF ENTRY

Each entry must contain the following:

- > A descriptive text up to a maximum of 3,000 words is required with each submission.
- > Up to 10 additional pages may be appended to include photographs and media information.
- > CD-ROMs, videos and posters may be included as appendices to the application.
- > **Two (2) hard copies and one (1) soft copy of each nomination is required with each submission**
- > Entries can be made in more than one category.
- > No alterations to applications will be permitted after the date of submission.
- > Awards will be presented to the organisation named as the applicant on the entry form.
- > ASIAL reserves the right to use all or any of the material entered in the competition for promotion of the Awards. Under no circumstances shall the organisers be held responsible for the payment of royalties or other charges for the use of materials provided in support of the Awards.
- > All entries received become the property of the Australian Security Industry Association Limited. No entries will be returned; therefore duplicate copies of original documents should only be submitted.
- > No alterations to applications will be permitted after the date of submission. Awards will be presented to the organisation or individual named as the nominee on the entry form.
- > The judges' decision will be final and no correspondence will be entered into.

The deadline for nominations to be received is **Friday 2nd March 2012.**

## 2012 Australian Security Industry Awards for Excellence



### Benefits of applying

By applying for an award you are making a strong statement about your organisation's commitment to raising the level of professionalism within the security sector, whilst at the same time acknowledging the contribution of those involved.

Finalists and winners will gain independent recognition of the standards to which they work and will receive acknowledgement, including the ASIAL website, *Security Insider* magazine and First Alert online newsletter. Insignias will also be made available for use on letterheads and promotional materials for a two-year period.

### AWARD CRITERIA

#### Individual Achievement– General Security

The individual achievement award recognises excellence within the security 'manpower' sector of the industry, including service to the customer and outstanding acts.

The awards recognise the outstanding commitment and professionalism of frontline security personnel. They also acknowledge the diverse and challenging environments of the modern security officer and the very real difference their continued efforts make to the day-to-day lives of ordinary people.

The awards will be presented to individuals who have demonstrated that they have gone beyond what could reasonably have been expected of them in providing a level of service that exceeds the client's expectations.

- > Nominations must be endorsed by a letter of support from their employer and/or client.
- > Applications must include a statement outlining the outstanding customer service or outstanding act performed by the individual. The statement should include:
  - Demonstrated evidence of the individual's Customer service.
  - Evidence of an incident or occasion where the individual has performed an outstanding act or demonstrated bravery beyond the call of duty.
- > Applicants must provide names and contacts of two referees to allow for further discussion.

#### Individual Achievement–Technical Security

The individual achievement award recognises excellence within the technical security sector of the industry, including but not limited to technical expertise and an outstanding understanding of emerging technology. The individual will have demonstrated an outstanding level of innovation and service delivery exceeding the client's expectation.

- > Nominations must be endorsed by a letter of support from their employer and/or client.
- > Applications must include a statement outlining the outstanding customer service. The statement should include:
  - Demonstrated evidence of the individual's Customer service.
  - Evidence of technical expertise and innovation.
- > Applicants must provide names and contacts of two referees to allow for further discussion.

## 2012 Australian Security Industry Awards for Excellence



### Security Student of the Year

The security student of the year award recognises an individual who has completed studies in a security discipline resulting in the award of a certified educational qualification of or above Certificate III up to Degree level (including an apprentice or trainee).

The award applies to a security student who has completed their course within the past 12 months. The student must demonstrate outstanding achievements within their studies including career and study achievements, communication, team and leadership skills and the ability to represent the security industry at a broader level.

Submissions should provide an overview covering a description of the qualification you enrolled in, your registered training organisation and employer (if applicable) as well as your reasons for choosing the security industry and training path.

Submissions should address:

- > Nominations must be endorsed by a letter of support from the Training organisation.
- > Certified copy of your nominated qualification.
- > Applicants must provide names and contacts of two referees to allow for further discussion

Submissions should be presented in such a way that clearly indicates how your security training has contributed to your career plans and development of your skills.

### Security Management

The Security Management award may be presented to an individual or management group who has/have demonstrated excellence in a senior operational or administration security management role, and who has/have demonstrated an ability to inspire and lead by example or introduced a significant change in practice. Such measures could include safety, administration, human resources, industrial relations or other programs or projects for industry improvement.

This category is for managers or management group who are employed directly by the company whose assets they are responsible for.

- > Nominations must be endorsed by a letter of support from the CEO or General Manager of the organisation.
- > Nominations must include a statement outlining how the individual or group have provided leadership and direction to ensure that the strategic security initiatives of the organisation have been met. The statement should cover practical evidence of
  - How the individual or group have effectively managed complex security/other issues that have threatened/improved the organisation.
  - Initiatives implemented by the individual or group to advance the protection the people, property, and information of the organisation.
- > Applicants must provide names and contacts of two referees to allow for further discussion.

## 2012 Australian Security Industry Awards for Excellence



### In-House Security Team

The In-House Security Team award will be presented to the in-house security team that has demonstrated collective excellence in delivering the security strategy for their organisation.

Submissions should address:

- > Company background – brief company background (ie size, scope, nature of business and key personnel).
- > Strategic planning – explanation of how the organisation develops and implements its strategic security direction.
- > Professionalism – what quality assurance mechanisms does the organisation have in place to ensure that its' security team not only meets, but exceeds what is expected of it?
- > Innovation – provide examples of how the security team's innovative approach to problem solving has enabled it to tailor solutions that ensure the strategic imperatives of the business are met.

To qualify for an 'in-house' security team, organisations will be required to have as full time employees, a designated Security Manager or Security Operations Manager, and rostered operational security personnel in the position of at least a Security Shift Supervisor and/or Security shift Team Leader(s). Security staff in addition to those positions may be employed by the organisation or contracted staff. The requirement is for an organisation to have two levels of control with at least one level of control at the operational level, ie security shift supervisor or security shift team leader(s).

### Training

This recognises innovation and excellence in the development and/or delivery of a training initiative or program that promotes sound working practices in the security sector.

Submissions should address:

- > Company background – brief company history (ie when established, size, scope of business, nature of clients, senior management and key personnel).
- > Culture and people – what differentiates the company from its competitors?
- > Innovation – provide evidence of innovation in the design and delivery of training provided.
- > Commitment to customer service and continuous improvement – what systems and procedures do you have in place to ensure continuous improvement in the delivery of training services?
- > Training outcomes – how do you measure the satisfaction of customers with the training you provide?
- > Raising standards – what training program or initiative best illustrates how your organisation is helping to raise training standards in the security industry?



### Integrated Security Solution (projects above \$250,000)

The Integrated Security Solution Award is presented to an organisation that has demonstrated innovation and excellence in the integration of electronic security systems.

The award applies to security installations completed within the past 12 months.

Submissions should address:

- > Company background – brief company history (ie when established, size, scope of business, nature of clients, key personnel).
- > Scope of installation – provide a brief overview of the key objectives of the installation, including any unique technical complexities or challenges that were overcome.
- > Project management – outline the key timelines and project management challenges that had to be met to complete the installation.
- > Innovation – provide evidence of how innovative solutions were used to meet the key project outcomes.
- > Project outcomes – outline some of the measurable benefits delivered by the installation following completion of the project.

### Integrated Security Solution (projects below \$250,000)

The Integrated Security Solution Award is presented to an organisation that has demonstrated innovation and excellence in the integration of electronic security systems.

The award applies to security installations completed within the past 12 months.

Submissions should address:

- > Company background – brief company history (ie when established, size, scope of business, nature of clients, key personnel).
- > Scope of installation – provide a brief overview of the key objectives of the installation, including any unique technical complexities or challenges that were overcome.
- > Project management – outline the key timelines and project management challenges that had to be met to complete the installation.
- > Innovation – provide evidence of how innovative solutions were used to meet the key project outcomes.
- > Project outcomes – outline some of the measurable benefits delivered by the installation following completion of the project.

## 2012 Australian Security Industry Awards for Excellence



### SPECIAL SECURITY EVENT OR PROJECT

The Special Security Event or Project Award may be presented to an individual or group who has/have demonstrated excellence in the provision of security services to an event or completed a security project of significance with regard to its outcome, benefits, initiative, complexity or challenges.

The award applies to a security event or project completed within the past 12 months.

Submissions should include:

- > A letter of support from the CEO or General Manager of the client organisation.
- > A statement outlining how the security event or project was implemented, managed and outcome achieved
- > Names and contacts of two referees to allow for further discussion

### JUDGING CRITERIA AND PROCESS

An independent panel chaired by an ASIAL representative will judge each nomination based on the criteria set out above for each award category. ASIAL reserves the right to oversee the judging process.

Judges reserve the right to not give an award in one or more categories if, in their opinion, the quality of entries are not of an appropriate standard. Judges also reserve the right to transfer an entry into another category if it is considered more appropriate.

The decision of the judges is final and no correspondence will be entered into.

ASIAL accepts no responsibility or liability for any loss of commercial privilege or anything, which constitutes loss or damage as a result of an entry in the 2012 Australian Security Industry Awards for Excellence.

### AWARDS PRESENTATION

Winners of the 2012 Australian Security Industry Awards for Excellence will be announced at a Gala Awards Dinner to be held on **Thursday 3 May 2012 at Park Hyatt, Melbourne.**

The 2012 Australian Security Industry Awards for Excellence dinner promises to be a night to remember. The evening has been designed to celebrate and showcase the achievements of security professionals across Australia. Both corporate table bookings and individual tickets are available.

## NOMINATION FORM



Please complete and return the nomination form below.

A nomination fee of \$95.00 (incl GST) per category is payable with your nomination.

Individual or Organisation nominated: \_\_\_\_\_

Title of Entry: \_\_\_\_\_

Category nominated (please ✓):

- |  |   |
|--|---|
| <input type="checkbox"/> Individual achievement – General                        | <input type="checkbox"/> Security Management    |
| <input type="checkbox"/> Individual achievement - Technical                      | <input type="checkbox"/> In-House Security Team |
| <input type="checkbox"/> Security Student of the Year                            | <input type="checkbox"/> Training               |
| <input type="checkbox"/> Integrated Security Solution (projects above \$250,000) |   |
| <input type="checkbox"/> Integrated Security Solution (projects below \$250,000) |   |
| <input type="checkbox"/> Special Security Event or Project                       |   |

Name of person submitting nomination: \_\_\_\_\_

Position: \_\_\_\_\_

Organisation: \_\_\_\_\_

Address: \_\_\_\_\_

State: \_\_\_\_\_

Postcode: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

I have read the rules and conditions of entry and agree to abide by them. I accept the judge's decision as final and enclose a completed application form together with relevant appendices. I agree to my entry being publicised at any time after the receipt of my entry and I certify that the information provided is true and correct to the best of my knowledge.

I and any company or firm I represent will indemnify and keep indemnified ASIAL and jury members of the competition against any costs of any nature or damages which may be incurred by or awarded against them or any of them as a result of any legal proceedings which may take place as a result of the entry in the competition.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date \_\_\_\_\_

Entries must be received by **5.00pm Friday 2nd March 2012**.

Completed nominations and payment must be forwarded to:  
Judging Panel, 2012 Australian Security Industry Awards for Excellence  
Security Industry House  
PO Box 1338 CROWS NEST NSW 1585

### PAYMENT DETAILS

A cheque for \$95 per category entry made payable to ASIAL, is enclosed, OR

I wish to pay via Credit card:  Mastercard  Visa  Amex

Card Holder Name: \_\_\_\_\_

Card Number: \_\_\_\_\_

Expiry date: \_\_\_\_\_

Total payment: \$ \_\_\_\_\_

Signature: \_\_\_\_\_