



COAG harmonisation of licence requirements for the Private Security Industry



Construction and Property Services
Industry Skills Council



Australian Security Industry
Association Limited

Purpose of presentation

Inform industry members of the recommended training requirements for the various license categories in the Private Security Industry stemming from the report, *COAG Harmonisation of the Private Security Industry - Stage One - Manpower Sector of the Security Industry*

Background

- November 2009 - MCPEMP endorsed in principle the recommendations made in the *COAG Harmonisation of the Private Security Industry - Stage One; Manpower Sector of the Security Industry*
- MCPEMP agreed to the units of competency to meet the minimum training standard for each licensable security activity
- December 2009 - Chair of MCPEMP requested that the Federal Minister for Education, Employment and Workplace Relations, direct the Construction and Property Services Industry Skills Council (CPSISC) to apply these units of competency as skill sets within the CPP07 Property Services Training Package to meet the prescribed licensing outcomes

Construction & Property Services Industry Skills Council

- One of 11 national Industry Skills Councils
- Funded by Commonwealth Department of Education, Employment and Workplace Relations (DEEWR)
- Coverage for the construction and property services industries, including Private Security Industry, in terms of vocational education and training (VET) matters
- Responsible for the development and maintenance of Training Packages for the construction and property services industries:
 - CPP07 Property Services Training Package – includes Private Security Industry
 - CPC08 Construction, Plumbing and Services Integrated Framework Training Package
- Advises government on workforce development issues

Licensing requirements and Training Package qualifications

- MCPEMP's view is that the Property Services Training Package, properly applied, is sufficient to meet the needs of the industry.
- Licence holders in Private Security Industry covered by three qualifications in Property Services Training Package:
 - Certificate II in Security Operations
 - Certificate III in Security Operations
 - Certificate III in Investigative Services
- Each qualification has a core and elective structure.
- MCPEMP recommendations confirm qualification requirement, compulsory core units and combination of elective units required for each licence category.

Certificate II in Security Operations

- Four licence categories
 - Security officer static guard, mobile patrol
 - Security officer control room
 - Security officer guarding with dog
 - Crowd controller

Security officer static guard, mobile patrol

Minimum agreed standard – Certificate II in Security Operations.

Comprises seven core units plus the following five specified electives.

CPPSEC2011A	Control access to and exit from premises	Existing elective pool
CPPSEC2014A	Operate basic security equipment	Existing elective pool
CPPSEC2015A	Patrol premises	Existing elective pool
CPPSEC2017A	Protect self and others using basic defensive tactics	Existing elective pool
TLIE707B	Use communications systems	Existing elective pool

Changes

Five electives when four electives are required in Training Package qualification rules.

Security officer control room

Minimum agreed standard – Certificate II in Security Operations.

Comprises seven core units plus the following four specified electives.

CPPSEC2018A	Monitor electronic reporting facility	Existing elective pool
CPPSEC3020A	Monitor security from control room	Certificate III in Security Operations
CPPSEC3021A	Maintain and use security database	Certificate III in Security Operations
TLIE707B	Use communications systems	Existing elective pool

Changes

Two units from elective pool (four required) and two electives imported from Certificate III in Security Operations.

Security officer guarding with dog

Minimum agreed standard – Certificate II in Security Operations.

Comprises seven core units plus the following five specified electives.

CPPSEC2011A	Control and access to and exit from premises	Existing elective pool
CPPSEC2014A	Operate basic security equipment	Existing elective pool
CPPSEC2015A	Patrol premises	Existing elective pool
CPPSEC3010A	Manage dogs for security functions	Certificate III in Security Operations
CPPSEC3011A	Handle dogs for security patrol	Certificate III in Security Operations

Changes

Five electives when four electives required under Training Package qualification rules.
Three units from elective pool and two electives imported from Certificate III in Security Operations.

Crowd controller

Minimum agreed standard – Certificate II in Security Operations.

Comprises seven core units plus the following five specified electives. First aid is to be a requirement of this licence in line with that of a security officer.

CPPSEC2010A	Protect safety of persons	Existing elective pool
CPPSEC2011A	Control access to and exit from premises	Existing elective pool
CPPSEC2012A	Monitor and control individual and crowd behaviour	Existing elective pool
CPPSEC3002A	Manage conflict through negotiation	Certificate III in Security Operations
CPPSEC3013A	Control persons using empty hand techniques	Certificate III in Security Operations

Changes

Five electives when four electives required under Training Package qualification rules. Three units from elective pool and two electives imported from Certificate III in Security Operations.

Certificate III in Security Operations

- Three licence categories
 - Armed security officers within the Cash in Transit [CIT] industry
 - Armed security officer [protecting property with a firearm]
 - Unarmed body guard

Armed security officers within the Cash in Transit [CIT] industry

Minimum agreed standard – Certificate III in Security Operations.

Comprises eight core units plus the following six specified electives.

CPPSEC3008A	Control security risk situations using firearms	Existing elective pool
CPPSEC3013A	Control persons using empty hand techniques	Existing elective pool
HLTFA301B	Apply first aid	Existing elective pool
TLIO807C	Implement cash in transit security procedures	Existing elective pool
TLID4107C	Undertake cash in transit loading and unloading in an unsecured environment	Existing elective pool
TLIO907C	Test and inspect cash in transit security equipment	Existing elective pool

Note: Agreed minimum standards for firearms training and for endorsement for batons. On renewal of licence the licence holder is to produce a certificate of currency for a first aid qualification.

Changes

Six specified electives when Training Package qualification rules require four electives.

Armed security officer [protecting property with a firearm]

Minimum agreed standard – Certificate III in Security Operations.

Comprises eight core units plus the following specified electives.

CPPSEC3008A	Control security risk situations using firearms	Existing elective pool
CPPSEC3009A	Prepare and present evidence in court	Existing elective pool
CPPSEC3013A	Control persons using empty hand techniques	Existing elective pool
CPPSEC3017A	Plan and conduct evacuation from premises	Existing elective pool
HLTFA301B	Apply first aid and	Existing elective pool

Note: Agreed minimum standards for firearms training and for endorsement for batons. On renewal of licence the licence holder is to produce a certificate of currency for a first aid qualification.

Changes

Six specified electives when Training Package qualification rules require four electives

Unarmed body guard

Minimum agreed standard – Certificate III in Security Operations.

Comprises eight core units plus the following six specified electives. All jurisdictions agreed that first aid is a requirement and in line with that of a security officer.

CPPSEC3013A	Control persons using empty hand techniques	Existing elective pool
CPPSEC3017A	Plan and conduct evacuation of premises	Existing elective pool
CPPSEC3018A	Provide for the safety of persons at risk	Existing elective pool
HLTFA301B	Apply first aid	Existing elective pool
CPPSEC2011A	Control access and exit from premises	Certificate II in Security Operations
CPPSEC2012A	Monitor and control individual and crowd behaviour	Certificate II in Security Operations

Changes

Six specified electives when Training Package qualification rules require four electives.
Two electives drawn from CPP20207 Cert II in Security Operations.

Certificate III in Investigative Services

- One licence category
 - Investigators

Investigators

Minimum agreed standard – Certificate III in Investigative Services.

Comprises twelve core units plus the following three specified electives. There is no requirement for first aid.

CPPSEC3012A	Store and protect information	Existing elective pool
CPPSEC3034A	Operate information gathering equipment	Existing elective pool
FNSMERC304B	Locate suspects	Existing elective pool

Changes

No change to qualification structure but electives are specified.

Other matters raised by MCPEMP

- **Development and maintenance of competencies**
 - Regulators should make provision for consumers to give feedback or raise concerns regarding security companies and RTOs and establish a permanent agenda item on competency development / maintenance at SIRF.
- **Literacy and communication**
 - Property Services Training Package, properly applied, is sufficient to meet the needs of the industry.
 - Where at licensing it appears that a person does not meet this standard then the regulator can require a person to provide a certificate for IELTS level 6/7 (or equivalent).
 - NSW is currently working on the communication and literacy standard within the Security Industry. Draft should be considered by SIRF.
- **AQTF**
 - MCPEMP recommends NQC review implementation of the AQTF 2007 as it relates to the security industry.

Where to from here?

- Information sessions to be provided on the recommended minimum training standard for each licensable security activity
- CPSISC to ensure recommendations are incorporated in Property Services Training Package
- National Quality Council endorsement of proposed changes to relevant qualifications in the Property Services Training Package
- Changes fully implemented and endorsed by NQC by second half of 2010

Further information

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