

Employee Profile

Service Technician



Name	Chris
Job Title	Service Technician
Where do you work?	SNP Security, Electronic Security Division
What does your role involve?	Servicing alarms, CCTV and access control systems for corporate clients. Managing small to medium projects. Training other technicians
What attracted you to the security industry?	Mainly the job satisfaction. It's more interesting and challenging than my previous job as an electrician. The client interaction is always satisfying.
What do you most enjoy about your role?	Seeing the clients happy after you have fixed their problems and always getting to work with the latest technology and professionals within SNP.
What has been your career highlight so far?	Changing a CCTV camera on top of one of the Opera House sails.
What sort of skills and qualities do you need in your job?	Having come from an electrical or technology background is a big plus. Most of all you need to be very customer focussed.
What tips would you give to those considering a career in security?	This is a great industry to work in because of the diversity of clients and work opportunities. There are always new products on the market. I would highly recommend completing the security installers course at TAFE.