

Employee Profile

Security Contract Manager

Name	Trent
Job Title	Arts SA Security Contract Manager
Age	37
Where do you work?	Wilson Security in South Australia
What does your role involve?	<p>As the Contract Manager for Arts SA, I'm responsible for the security at the Library of South Australia, South Australia Museum, the Art Gallery and other government departments within the arts precinct.</p> <p>I'm supported by five supervisors and manage a team of approximately fifty security officers. I provide leadership and management for my team and liaise with all levels of management within the South Australian Government.</p> <p>My responsibilities include the day-to-day running of the contract and protecting the client's people, assets and visitors. As part of my role, I must complete accurate and timely reports on a monthly, quarterly and annual basis. I must also meet monthly contract Key Performance Indicators.</p> <p>My role also includes employing staff, handling disciplinary issues, and training my team.</p> <p>I also identify, monitor and minimise risks and non-conformances and seek continuous improvement opportunities within the contract.</p>
What attracted you to the security industry?	Being part of a dynamic industry, which is becoming more recognised in its field of expertise
What do you most enjoy about your role?	I enjoy getting up in the morning and coming to work. I like the different challenges that are thrown each day and I enjoy working with a variety of people.

<p>What sort of skills and qualities do you need in your job?</p>	<p>The modern security officer needs diverse skills and qualities to enable them to meet different challenges, including:</p> <ul style="list-style-type: none"> • Computer skills • Excellent written and verbal communication skills • Leadership qualities • Customer service • First aid • Negotiation • Change management • Be level headed • Common sense • Public relations skills
<p>What tips would you give to those considering a career in security?</p>	<p>The security industry is a dynamic and changing industry. It is not just a job – it is now seen as a career.</p> <p>Do as much training as you can in the industry. If you put the effort in, you can have a satisfying career.</p>